

thevalleysurgery

Practice Newsletter

Winter 2017 Issue 18

Welcome to the latest issue of The Valley Surgery practice newsletter. We produce an issue on a regular basis to keep you up to date on the latest news from the surgery.

Welcome to our new GP Registrar Dr Beatrice Li. Dr Li will be with us between December and March.

Have you changed your address or other details (e.g. mobile phone number) recently?

If so please can you let Reception know so we can update your record. If you have any upcoming hospital appointments you will need to inform them as well separately as our system will not give them this information automatically.



Christmas opening hours:

Week of 18th-22nd Dec open as normal 8:00 – 18:30,



Saturday 23rd and Sunday 24th CLOSED

Monday 25th CLOSED

Tuesday 26th CLOSED

Wednesday 27th 8:00 - 18:30

Thursday 28th 8:00 – 18.30

Friday 29th 8:00 – 18.30

Saturday 30st CLOSED

Sunday 31st CLOSED

Monday 1st CLOSED

Tuesday 2nd 8:00 - 18:30

Wednesday 3rd 8:00 - 18:30

Thursday 4th 8:00 - 18:30

Friday 5th 8:00 - 18:30

Saturday 6th CLOSED

Sunday 7th CLOSED

Our appointments system—how it works

We have several different types of appointment:

Urgent (same day)—intended for problems that need to be dealt with a matter of medical urgency. Please try and ring early in the day.

Soon— for problems that are not urgent but need reasonably quick attention. We aim to offer an appointment within 3 days. This may not be with the GP of your choice.

Routine— these can be booked several weeks in advance and are best suited to follow up of continuing problems with a doctor of your choice.

We can also offer **telephone appointments, nurse appointments** and, when appropriate, **home visits**.



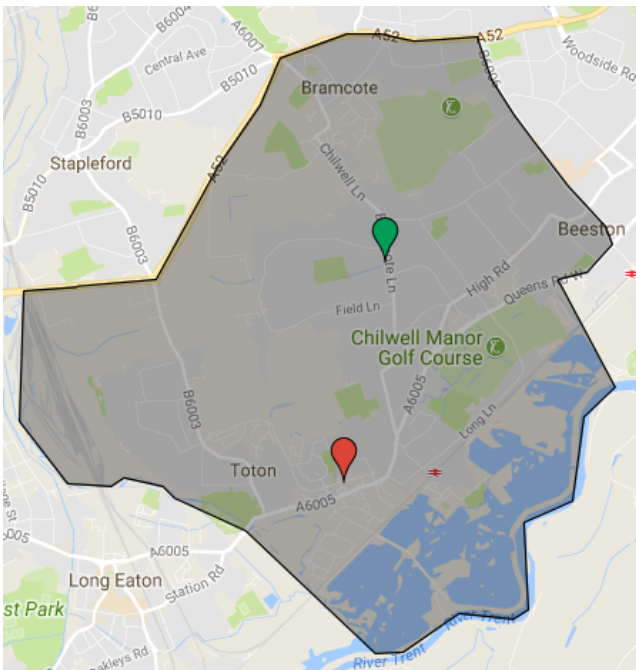
Book appointments,
order repeat
prescriptions and view
your medical record



Available on android and iOS



Have you moved house recently? Please let us know if you have moved. If you move out of our catchment area it is important that you re-register with another GP whose area you live in. This is our boundary:



See a long queue at the Reception desk?

Beat the crowd and try our new self check-in screen to the right of the Reception area. It's really quick and easy to use!